

SCHOOL LANE KENNELS & CATTERY

TERMS & CONDITIONS

We reserve the right to refuse any dog or cat that we consider to be of an unreliable temperament, or sick at the start of boarding.

All pets boarded at School Lane Kennels & Cattery must have emergency contact details left of a responsible person who can handle and come and collect or take the pet to the vets if needed. The emergency contact must be aware of their role, duties and responsibilities and be available for the duration of the booking.

Every care will be given to the welfare and safety of all cats & dogs boarded. School Lane Kennels & Cattery will not be held responsible for any illness, injury, loss or damage to the dogs & cats however caused during their stay. If a pet becomes aggressive every attempt will be made to ensure its basic care but they will not be allowed out of the kennel/cattery area and the owners/contact may be called upon to collect the dog/cat.

There is a secure fence around the exercise paddock, however if a dog does escape every effort will be made to find the dog but we except no liability if anything happens to the dog. It is the owners responsibility to declare no free exercise for their dog on the booking form.

PETS ARE BOARDED ENTIRELY AT THE CLIENTS OWN RISK

Vaccinations

All dogs & cats accepted for boarding must be accompanied by a current vaccination certificate. No dog or cat will be accepted by the kennels & cattery without the certificate being examined. No dog or cat will be accepted into the kennels if they appear to be suffering from an infectious illness. Vaccination for kennel cough is not compulsory HOWEVER if it is given it must be administered at least three weeks before boarding commences, if less than three weeks we will not board your dog as they can be contagious to other dogs.

Veterinary Fees

You consent that whenever necessary you agree to your dog or cat being examined and treated by a veterinarian. We use NEWNHAM COURT VETS Maidstone
Any veterinary fees incurred whilst the dog or cat is at the kennels & cattery are to be paid for before collection or directly to the vet whichever is applicable.
In the unlikely event of a dog/cat passing away every attempt will be made to contact the owner, if this is not possible our vets Newnham Court will be contacted and arrangements made for collection at a cost to you.

Notification of medical conditions

If a pet has a medical condition of any sort we must be notified at the time of booking. If we have not been notified of such a condition or course of medication we reserve the right to refuse admission.

Personal belongings

All personal belongings left on the premises are left entirely at the client's risk

Diets

School Lane Kennels provide a dry kennel mix and cat biscuits during your pets stay. If your pet requires any other diet it must be supplied by the owner. We are unable to feed the "raw diet"

Collection

If a dog or cat has not been collected on the agreed departure date/time they will incur additional charges which are to be paid before the pets are released. If you fail to collect your dog(s) or cat(s) within fourteen days of the due date of departure you give the owner of the premises the authority to re-home or dispose of the pet without further reference provided that you have not made arrangements in writing for the boarding to be extended.

Pet Sharing

Dogs & cats from the same household may, if required be kennelled together. However this will be at the kennels & catteries discretion. We cannot be responsible for any injury caused from one pet to another when sharing accommodation.

WE DO NOT PROVIDE A GROOMING SERVICE

Bookings & Cancellations

A non-refundable deposit is required for **ALL** bookings and no booking is secure until a deposit has been received. Once a booking has commenced, days booked and not taken will be charged in full. This includes pets arriving with no proof of vaccination and vaccination being given out of our time scale which we are unable to accept for boarding. Cancellations made less than 14 days before commencement of boarding may also be charged in full. You agree to provide full & detailed information in the booking form about your pets. During your continued use of School Lane Kennels & Cattery services you agree to keep us informed of any changes to your dogs/cats booking form.

By signing you are agreeing to the above terms & conditions of School Lane Kennels & Cattery

I have read and agree to these terms & conditions including the terms of the vet authorization and emergency contact details.

By booking with School Lane Kennels & Cattery I agree with the terms & conditions

We reserve the right to update the terms & conditions as needed

I agree to School Lane Kennels keeping my details on file YES NO

Date

Sign

Print